Our Response to COVID-19

INFORMATION FOR ALL HOPEWELL DESIGNSENSE SELECTIONS APPOINTMENTS

For 30 years, Hopewell has been committed to the health, safety and well-being of our home buyers, partners and employees. While we closely monitor the status of COVID-19, we recognize that this is a time of uncertainty for many. Despite this uncertainty, we continue to stand by our vision of creating the spaces and places where people love to live and to do our part in contributing to flattening the curve of the COVID-19 virus while maintaining an operating business.

As of August 1, 2020, under the City of Calgary Bylaw 26M2020 and City of Edmonton Bylaw 19408, we require all show home visitors to wear a face covering in all show homes and sales centres. Visit calgary.ca/covid19 and edmonton.ca/covid19 for full bylaw details. Customers have the option of wearing a mask or face shield. We do not allow appointments with a customer if they are not wearing any mask or face shield, even if they have a medical condition. If a customer is not able to wear personal face protection due to preference or a medical issue, their option is a virtual appointment only.

If you are a new home buyer who is awaiting your DesignSense selections appointment, our DesignSense team is taking extra precautions to ensure your health and safety.

Reach out to our DesignSense team at DesignSchedule@hopewell.com if you need to reschedule your appointment time or have any questions. We are happy to work with you in accommodating your schedule. We are looking forward to your DesignSense selections appointment.

We know home is the most important place, especially during unprecedented times like these. We remain committed to working with you in a safe and enjoyable way to help you design the home of your dreams.

If you have any questions about our health and safety protocols around COVID-19, please contact us at questions@hopewell.com, 587.794.4387 (Calgary), 780.409.0684 (Edmonton) or visit our website at HopewellResidential.com. If you would like more information on COVID-19, please refer to the Government of Alberta website at alberta.ca/coronavirus-info-for-albertans.aspx.

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